



## News Release

February 23, 2010

Washington County Sheriff Tim **HELDER** is pleased to announce the recent purchase and installation of a new Computer Aided Dispatch (CAD) and Mapping system for the Washington County Sheriff's Office.

*Southern Software* was chosen as the vendor to provide the Washington County Sheriff's Office with a new, state of the art Computer Aided Dispatch (CAD) and Mapping system. The new system was purchased by using monies from the Sheriff's Office Communications Fund, which is subsidized by detainee telephone calls and civil papers served by the Sheriff's Office. The CAD system allows dispatchers a more efficient method of entering calls for service and sending appropriate help to the citizens of Washington County. The calls for service are now shown on the new mapping system to aid in finding the location quicker. Listed below are some of the features.

### **FEATURES:**

Several features of the new system will facilitate faster dispatch and response times. Some of these features include:

- Automatic Map Interface
  1. Plots calls for service on map and allows quicker call routing.
  2. Integrates map and CAD into one system.

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- Automatic 911 Interface
  1. Provides ANI (Automatic Number Identification) and ALI (Automatic Location Identification). This information can be inserted into a new call for service by a click of a button, which decreases typing time for dispatchers.
- Automatic Jurisdiction Identifications
- Expanded Search and Reporting Capabilities
  1. Allows for faster information gathering; such as, calls involving vehicles, people, dispositions, call notes, etc.
- Simultaneous viewing and editing of calls
  1. Dispatcher can simultaneously enter a call while others are entering call information and/or assigning unit(s) to call(s).
- Unit Assignments on Calls
  1. Multiple and quick ways to assign units to calls including automatic unit suggestions which decreases response times.
- Address Verification System
  1. Allows for quicker and consistent entry for addresses. As the dispatcher types, all streets with the letters they have typed will be visible in a drop down box for easy selection.
- Supports Information Gathering for Landmarks
  1. Such as evacuation plans for schools, bank alarm plans, etc.
- Software includes National Crime Information Center (NCIC) interface, Mobile Data Computers interface, Automatic Vehicle Location (AVL) interface which will be installed in a future phase of this project.

**News Media are invited to view the new Computer Aided Dispatch and Mapping system tomorrow, February 24, 2010, between the hours of 10:00 a.m. and 2:00 p.m. at the Washington County Sheriff's Office, 1155 Clydesdale Dr., Fayetteville, AR.**

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